SECURE BROADBAND

Strengthen your cybersecurity defenses with our fully managed next-generation firewall service with Unified Threat Management for seamless protection against online threats.
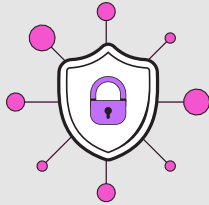
time™

All-in-One Protection

Firewall Capabilities

Secure Network

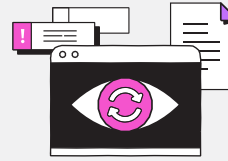Protect internal users and networks from harmful websites and applications

Secure Hybrid Working

Access internal resources and assets securely from anywhere via a secure VPN connection
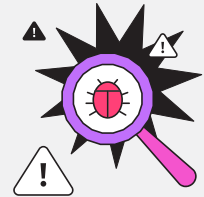
Time Managed Service Capabilities

24/7 Monitoring & Alerts

Dedicated team of experts monitoring your internet activities with monthly reports for your assurance

Proactive Threat Detection

Prevent network breaches with real-time alerts, thanks to our advanced threat database

Package

Deployment Type & Sizing	
Number of Firewall Router	1
Security Feature Details	
Web Filtering (URL, Domain Name System & Video Filtering Service)	✓
Application Control	✓
Antivirus/Anti-Malware Protection (AMP)	✓
Remote Access VPN	5 pre-configured, concurrent users
Analytics & Reporting	
Monthly Reporting: • Top 10 web destinations • Top 10 source device • Top 10 web and application traffic	✓
Security Event Monitoring & Reporting	✓
Monthly Subscription Fee	RM900

* Available only in Klang Valley.

BACKUP-AS -A-SERVICE

Simplify your IT life with automated, secure backups for any workload. Stop worrying about data loss and focus on what matters: your business.

time.com.my

time™

Key Features

Simple & Flexible

- Intuitive control panel for all backup management and analytics on workstation
- Backup your *entire* workstation – documents, programs, even system data
- Ditch on-prem servers, embrace fully-managed cloud-based data management

Market Leading Backup & Recovery

- Eliminate gaps in your defence with integrated backup and anti-ransomware technologies
- Easy and effortless backup with malware scanning and data encryption – no supervision needed, just an Internet connection
- Recover your workstation in just **one click**, no technical skills required.

Secure, Reliable & Available

- Enterprise-class resilience
- Multi-layered security with data encryption
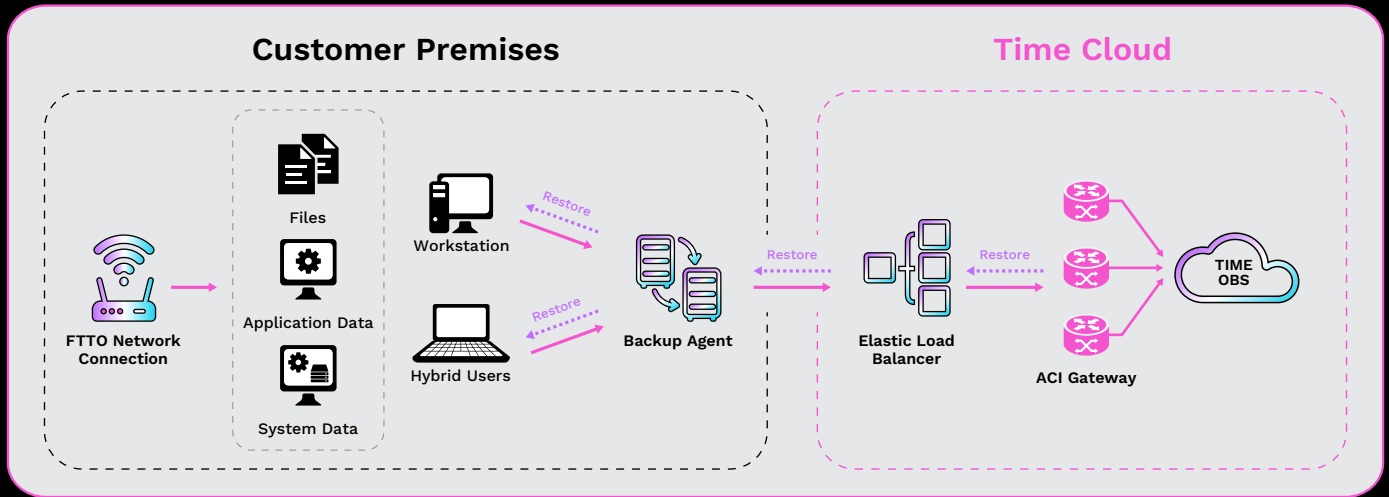- Single point of contact to manage and monitor

ISP-grade Infrastructure

- Located in our highly secure data centre facility
- Internationally accredited product
- Features redundant infrastructure and latest technology

Cloud Storage vs Cloud Backup: Understanding The Difference

	Our Cloud Backup Platform			Cloud File Sharing Platform
Examples	Veearn, Acronis, etc			Dropbox, iCloud, Google Drive, One Drive
Usage	Specialised data storage for backup and recovery			File sharing and collaboration
Type of Data Stored	Documents and folders		Database	Documents and folders
	3rd party application data (M365, Google Workspace)		Application / System data	
Data Source	Workstation	Server/NAS	Mobile phones	Workstation
Data Retention	Yes / Unlimited			Up to 30 days after deletion or none
Security	Malware scanning and data encryption			Data encryption
Automation	Automated file versioning and scheduled backup			Limited
Reporting & Analytics	Status and usage reports via email alerts			Storage usage stats or none

Service Architecture

Customer Premises

FTTO Network Connection → Files, Application Data, System Data → Workstation / Hybrid Users → Backup Agent

Time Cloud

Elastic Load Balancer → ACI Gateway → TIME OBS

Package

Package Type	Basic		Premium	
Plans	Time Fibre Business 500Mbps and 1Gbps			
Data Type (Full & Incremental Backup)	File backup (documents and folders)			
	Image backup (OS snapshot, application data, system data, patches, drives)			
Number of Agents	2		4	
Storage Size (S3)	2TB		4TB	
Subscription Period	12 months			
Monthly Subscription Fee	RM335		RM630	
Support Mode	Remote			
Add-ons				
Extra Storage	500GB	1TB	500GB	1TB
Extra Storage Monthly Fee	RM60	RM123	RM60	RM123