

Terms & Conditions

Time Fibre Home: Free Viu Premium Subscription for the First 500 Customers.

11 November 2024 - 31 November 2024

PROMOTION INFORMATION DETAILS

This promotion ("Promotion") (details of which are set out below) is available only to Eligible Customers who meet the Promotion Qualifications during the Promotion Period only and is subject to the terms and conditions as contained herein. Participation in any promotion or acceptance of any gift, vouchers or rebates by Eligible Customers is deemed to be acceptance of the Promotion Terms and Conditions.

Promotion Type	Viu Voucher (3 months free premium subscription)
Promotion Description	<p>Time is running a 11.11 campaign for new customers.</p> <p>Customers can sign up through any online channels & get free VIU Premium Subscription. We will select the first 500 Customers & send them an email with their unique Viu Voucher, which they will be able to use and sign up for an account.</p> <p>This will only be valid for users who successfully sign up for our 600mbps, 1gbps or 2gbps packages & complete installation at their home. Promo is only valid for 24 months contract & above.</p>
Promotion Period	11 November 2024 - 31 November 2024 or first 500 eligible New users, whichever comes first.
Eligible Customers	New Time home internet customers who successfully sign up through any online channels, for our 600 mbps, 1gbps or 2gbps packages for the 24 months contract duration & complete installation at their home.
Promotion Qualification	Qualified users are required to successfully complete installation of their Time Home internet package. Promo only valid for users who successfully sign up for our 600mbps, 1gbps or 2gbps packages. Promo is only valid for 24 months contract & above.
How will it be provided?	The Viu subscription voucher will be sent to the customer via their official email that is registered with Time, upon signing and successfully installing their home internet package.

Promotion Terms and Conditions

This Promotion is as specified in the Promotion Information Details ("Promotion") and is strictly made available to Eligible Customers who meet the Promotion Qualifications during the Promotion Period and is subject to the following terms and conditions ("Terms and Conditions"). It is important that customers' read these Terms and Conditions together with the Promotion Information Details:-

1. This Promotion is only applicable during the Promotion Period shall continue until its expiry or unless sooner cancelled by Time. Time reserves the right to cease and/or cancel the Promotion at any time before the expiry of the Promotion Period without any prior notice.
2. This Promotion is not to be construed in any way howsoever as a contract of sale, exchange, lease, hire-purchase, or hire between Time and the Eligible Customer.
3. Promotion is only available to Eligible Customers and is subject to Eligible Customers meeting the Promotion Qualifications. Any customer who does not meet the Promotion Qualifications is not an Eligible Customer and is not entitled to the provision of the Promotion.

4. Time may change, modify, amend or cancel the Promotion at any time during the Promotion Period, including changing, modifying or amending the Value and/or type of gift that is offered, the Value and/or type of voucher offered (including the provider of the voucher), the Value of the discount offered or Value of the cash rebate offered (as may be applicable depending on the type of Promotion). Nothing herein stated shall imply that an Eligible Customer is to receive any other benefit beyond that stated in the Promotion Information Details nor that Time is obliged to provide the equivalent Value if Time changes, amends or modifies the Promotion.
5. If there are multiple promotions available during the same Promotion Period, including this Promotion, and the customer is an Eligible Customer to more than one promotion, the customer must choose only one promotion. A customer cannot make multiple choices of the promotions, nor do anything to secure or gain the benefits offered in multiple promotions. Once the customer has chosen the promotion, the customer is no longer eligible for any other promotions that are available at the same time.
6. Time reserves the right to and at its sole discretion, may refuse to provide the Promotion to the Eligible Customer regardless of whether the customer is an Eligible Customer and meets the Promotion Qualifications.
7. If the Promotion is the provision of a gift or a voucher from Time, Time's partners, suppliers or subcontractors, Time and its directors, officers, employees, agents, suppliers, partners and/or subcontractors may provide such gift or voucher on an "as is" basis and without any warranty or condition, whether express or implied, by law or by contract, including warranties as to title, merchantability, fitness for purpose, satisfactory quality, performance, non-infringement of any third party's intellectual property or proprietary rights or product liability. Should a physical good be obtained as a gift or upon redemption of a voucher, and the customer suffers any form of physical injury or damage, such injury or damage may be claimed against the manufacturer or distributor of the physical good and not against Time, which is deemed not to be a supplier.
8. In addition, no advice or information obtained (whether orally or written) by the customer from Time, or its directors, officers, employees, agents, suppliers, partners and/or subcontractors shall create any warranty or right to sue.
9. Time reserves the right to revise, amend, or modify these Terms and Conditions during the Promotion Period and such revision, amendment, and/or modification shall be made available at www.time.com.my and is binding on all Eligible Customers. In the event of a conflict between the terms and conditions of this Promotion and the terms and conditions of your plan with us, kindly contact us for clarification. Continued access and use of the service shall deem to be your acceptance to the changes and updates to these Terms and Conditions.
10. If the Promotion Qualifications includes the signing up of a new service, then in such a case, all other terms and conditions governing the use of the new service shall apply in addition to these Terms and Conditions.
11. All personal information provided by customer is subject to Time's Privacy Policy (details of which are available at <https://www.time.com.my/privacy-policy>).

Capitalised words have the meaning as specified in the Promotion Information Details. If in the Promotion Information Details there are Special Promotion Terms drawn up, then such Special Promotion Terms shall prevail over these Terms and Conditions in the event of conflict, inconsistency or ambiguity.